



## EmploymentCrossing Launches HelpDeskCrossing, a Job Site for Help Desk Professionals

October 30, 2008

EmploymentCrossing, one of the world's largest job boards, has launched [HelpDeskCrossing](#), a new site that caters to the job-search needs of thousands of [help desk professionals](#). As part of the EmploymentCrossing job-site family, HelpDeskCrossing seeks to list every job for help desk executives in the United States in one convenient location. Using proprietary technology, HelpDeskCrossing monitors [job postings for help desks](#) on other job websites and from other sources to display every job for help desk professionals that it can find.

Help desk professionals which include receptionists and information clerks are charged with several responsibilities that may affect the success of an organization: making a good first impression. They usually answer telephones, route and screen calls, greet visitors, respond to inquiries from the public, and provide information about the organization. According to the Bureau of Labor Statistics, employment projections for help desk professionals are expected to increase by 17 % from 2006 to 2016, which is faster than the average employment projected for all occupations.

"HelpDeskCrossing's goal is nothing less than to show [help desk job seekers](#) every job available," says A. Harrison Barnes, founder and CEO of HelpDeskCrossing.

"The recent economic turmoil and rising education costs have inspired thousands of help desk professionals to become self-reliant." adds Barnes.

Many analysts say that numerous job opportunities will be created in the future for help desk professionals of varying capacities, as not many of them transfer to other occupations or leave the labor force altogether. Opportunities are said to be best for persons with a wide range of clerical and technical skills, particularly those with related work experience.

"HelpDeskCrossing is the solution to all the problems which help desk executives are facing today. The site aims to list all types of [help desk jobs](#), as well as to provide details on career advancement opportunities and employment information related to a variety of industries," adds Barnes.

HelpDeskCrossing was launched to help desk professionals sort out the opportunities that they might not find out about otherwise. Unlike other job boards, the site focuses solely on [help desk jobs](#), and it doesn't charge employers to post jobs.

According to Barnes, the most popular searches on the site thus far have been:

- [Help desk jobs](#)
- [Receptionist jobs](#)
- [Front desk jobs](#)
- [Online help desk jobs](#)
- [Student jobs](#)
- [Part-time jobs](#)
- [Customer Service Jobs](#)



## Press Release

“There is an astonishing number of [help desk job openings](#) out there. We want to find them all,” Barnes says.

HelpDeskCrossing charges \$29.95 a month to view its job-opening research. The help desk job board also offers a free, seven-day trial to allow job seekers to familiarize themselves with the service.

For more information about HelpDeskCrossing, please visit [www.helpdeskcrossing.com](http://www.helpdeskcrossing.com).

### **About HelpDeskCrossing**

HelpDeskCrossing is an affiliate of EmploymentCrossing, a powerful and comprehensive organization dedicated to helping professionals find jobs that will enhance their careers. HelpDeskCrossing consolidates every help desk job opening it can find in one convenient location. The website also offers a seven-day free trial to new members.

#### **Contact:**

Mary Wilson  
HelpDeskCrossing  
626-243-1821