



3 Ways to Find a Call Center Job

Call center jobs are some of the best-kept secrets in the job-hunting world. Even in these troubled economic times, turnover rates on these jobs tend to be so high that the companies are always eager to see new faces waving resumes on their doorsteps, and it is fairly easy to get hired if you are qualified, even if you know little to nothing about the industry prior to starting your new job. Now, when I said turnover rates were high, I did not mean that this is a difficult job to keep. That is far from the truth in fact. You just need to have the right disposition to want to stay with it; if you choose, you can even make a great lifelong career from it, and there are many benefits in these jobs often not offered to workers just starting out, from bonuses to promotions. In fact, those who stay at the job long enough will likely find themselves offered promotions to call center manager jobs in fairly short order; far more quickly than many other job industries. There are several ways you can find one of these hidden gems of a job:

1: Submit applications several ways

If you see a call center job you like on a job-hunting website such as monster.com, apply through that, but also see if they have online applications on their website and use that process as well. If the company does walk-in applications in person, go ahead and do that as well. Yes, it may seem redundant, but if the company sees your name show up on multiple applications from different sources, they will know you are serious about wanting to work for them. In addition to that, the more times they see your name the more likely it is to stick in their minds and make you memorable, and as any job seeker knows, a memorable application or resume is the key to getting called in for an interview and, eventually, the job itself. Many call centers are smaller businesses, so this may take some perseverance, but eventually a company will have a stack of three or four applications from you on file in a folder thicker than anyone else's and they will call you in when an opening arises.

2: Highlight your 'people skills'

When putting together your resume, be sure to put more emphasis on jobs where you spent a lot of time dealing

directly with people or doing customer service rather than a more recent job which may have been more high profile. Because [call center jobs](#) deal exclusively in the customer service line of things, they are looking for people who know how to talk to others, who are polite, and who are experienced at leaving the customer satisfied knowing that she has gotten what she wanted. If you can call attention to your abilities in this direction, you are doing well.

3: Be prepared

When you arrive at the call center to fill out and submit your application, come ready for an interview as well. You never know if they have an opening for you to start the next day, and often times they do. Spend some time thinking about how to highlight the experiences and strengths you presented in your application and do so confidently to your interviewer. Remember, [call center jobs](#) and [call center manager jobs](#) are all about human interaction so you want to make sure this interview goes as smoothly as possible.

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